



URGENT RESPONSE
HEALTHCARE



Cabinet Office

Urgent Response

Carbon Reduction Plan: 2023 - 2040

Baseline Year: Jan – Dec 2023

Urgent Response, a trusted supplier of quality healthcare professionals in the UK for over a decade, is committed to environmental sustainability. This Carbon Reduction Plan delineates our strategy, using January to December 2023 as the baseline year, to achieve net-zero carbon emissions by 2040. Aligned with ISO 14001 standards, this plan reflects our dedication to environmentally conscious practices, harmonizing with our mission to provide high-quality healthcare staffing services.

Baseline Year and Data Benchmarking:

The baseline year for our Carbon Reduction Plan is set from January to December 2023. In the absence of real-time data, we will use averages to establish a starting point for our emissions. This includes assessing the carbon footprint associated with the commute of our healthcare professionals, acknowledging it as a major contributor to emissions.

Net Zero Target:

Our ambitious goal is to achieve Net Zero emissions by the year 2040. This target will guide our efforts and initiatives as we work towards minimizing and offsetting our carbon impact.

Alignment with ISO 14001:

To ensure our commitment to environmental responsibility is robust and comprehensive, we will align our policies with ISO 14001 standards. This internationally recognized framework for environmental management will guide our carbon reduction planning, providing a structured approach to monitor, measure, and continually improve our environmental performance.

Employee Training and Awareness:

Recognizing that our healthcare professionals are integral to our success, we will undertake a comprehensive training program. This initiative will educate our employees on the environmental impact of their commutes and foster a collective responsibility towards carbon reduction. By instilling an environmentally conscious ethos, we aim to empower our staff to actively contribute to our sustainability goals.

Transparent Reporting:



We are committed to complete transparency with our stakeholders. Regular and detailed reports will be shared, detailing our progress, challenges, and achievements in reducing carbon emissions. This transparency is essential to building trust and ensuring accountability in our sustainability initiatives.

Iterative Monitoring and Continuous Improvement:

Where emissions are reduced to zero, we will implement iterative monitoring to ensure accuracy in reporting. Continuous improvement will be embedded in our processes, allowing us to adapt and refine our strategies based on real-time data and emerging best practices.

In conclusion, Urgent Response is dedicated to not only providing quality healthcare professionals but also to doing so in an environmentally responsible manner. This Carbon Reduction Plan is a testament to our commitment to sustainability, ensuring a healthier future for both our community and the planet.

Baseline Emission Footprint (2023):

1. Conducted a comprehensive assessment of energy consumption, transportation, and office operations throughout 2023.
2. Calculated baseline emissions, utilizing averages to benchmark the initiation of our carbon reduction journey.

Carbon Reduction Targets:

1. Short-Term (2023-2025):

- Decrease energy consumption by 15% through the adoption of energy-efficient measures.
- Optimize transportation practices to reduce carbon emissions.
- Implement waste reduction initiatives, aiming for a 20% decrease in office waste.

2. Mid-Term (2026-2030):

- Increase the use of renewable energy sources, targeting 30% of total consumption.
- Upgrade office facilities for enhanced energy efficiency.
- Promote employee engagement in carbon reduction efforts.
- Collaborate with suppliers committed to sustainable practices.

3. Long-Term (2031-2040):

- Achieve carbon neutrality in both office operations and the supply chain.
- Invest in carbon offset projects and nature-based solutions.
- Strive for a 50% reduction in total energy consumption.
- Advocate sustainability among employees, suppliers, and clients.



ISO 14001 Alignment:

1. Integrate ISO 14001 environmental management principles into daily operations.
2. Align policies with ISO 14001 standards to ensure consistent adherence to eco-friendly practices.
3. Regularly audit and review processes to maintain ISO 14001 compliance.

Policies Alignment:

1. Energy Management:

- Implement energy-efficient technologies and practices.
- Conduct regular energy audits to identify and address inefficiencies.
- Foster a culture of energy conservation among employees.

2. Transportation:

- Encourage sustainable commuting options.
- Explore low-emission or electric vehicles for company use.
- Monitor and reduce travel-related emissions through efficient planning.

3. Waste Management:

- Introduce comprehensive recycling programs.
- Minimize the use of single-use plastics.
- Educate and engage employees in responsible waste management.

4. Supply Chain:

- Prioritize suppliers with robust sustainability practices.
- Integrate sustainability criteria into supplier selection processes.
- Collaborate with partners committed to carbon reduction.

Monitoring and Reporting:

1. Regularly track and report progress toward carbon reduction goals.
2. Conduct annual sustainability reports aligned with ISO standards.
3. Foster transparency by sharing achievements and challenges with stakeholders.

Employee Engagement:

1. Promote environmental awareness among employees.
2. Establish an employee-led Green Team to drive sustainability initiatives.
3. Provide training on carbon reduction strategies to enhance employee involvement.



Commitment to Net Zero:

Urgent Response unwaveringly commits to achieving net-zero carbon emissions by 2040. This commitment underscores our responsibility not only in providing quality healthcare professionals but also in contributing positively to the environment and fostering a sustainable future. We pledge to continually innovate and improve our practices, ensuring a balance between operational excellence and environmental stewardship. Transparency and engagement with stakeholders will be paramount as we collaboratively work towards a Net Zero future.

Baseline Year: 2023	
EMISSIONS	TOTAL (tCO ₂ e)
Scope 1	Scope 1 – Direct Emissions tCO₂e
	Stationary Combustion (Boiler, Generator) 0.0000
	Mobile Combustion (Company Fleet) 0.0000
	Process Emissions (On-Site Manufacturing) 0.0000
	Fugitive Emissions (F-Gasses) 0.0000
	Scope 1 Total 0.0000
<i>At Urgent Response Healthcare, we have assessed our emissions within Scope 1 and concluded that, due to our business activities and processes, we do not produce any emissions in this scope.</i>	
Scope 2	Scope 2 – Indirect Emissions tCO₂e
	Electricity (Head office & Branches) 0.0000
	Gas (Heating type) 0.0000
	Water 0.0000
	Scope 2 Total 0.0000
<i>We operate from a serviced office, which means we do not receive individual utility bills. Instead, these costs are included in our rental agreement and are covered within the overall rent structure.</i>	
Scope 3 (Included Sources)	Scope 3 tCO₂e
	Waste Generated in Operations 0.0000
	Upstream transportation & distribution 0.0000
	Downstream transportation & distribution 0.0000
	Business Travel 4.132
	Work From Home 0.0000
Scope 3 Total 4.132	
Total Emissions	4.132 tCO₂e

Current Emissions Reporting

Current Year: 2023		
Current year emissions:		
EMISSIONS	TOTAL (tCO₂e)	
Scope 1	Scope 1 – Direct Emissions	tCO₂e
	Stationary Combustion (Boiler, Generator)	0.0000
	Mobile Combustion (Company Fleet)	0.0000
	Process Emissions (On-Site Manufacturing)	0.0000
	Fugitive Emissions (F-Gasses)	0.0000
	Scope 1 Total	0.0000
<i>narratives</i>		
Scope 2	Scope 2 – Indirect Emissions	tCO₂e
	Electricity (Head office & Branches)	0.0000
	Gas (Heating type)	0.0000
	Water	0.0000
	Scope 2 Total	0.0000
<i>We operate from a serviced office, which means we do not receive individual utility bills. Instead, these costs are included in our rental agreement and are covered within the overall rent structure.</i>		
Scope 3 (Included Sources)	Scope 3	tCO₂e
	Waste Generated in Operations	0.0000
	Upstream transportation & distribution	0.0000
	Downstream transportation & distribution	0.0000
	Business Travel	4.132
	Work From Home	0.0000
Scope 3 Total	4.132	
Total Emissions	4.132 tCO₂e	



Declaration and Sign Off

This Carbon Reduction Plan has been completed in accordance with PPN 06/21 and associated guidance and reporting standard for Carbon Reduction Plans.

Emissions have been reported and recorded in accordance with the published reporting standard for Carbon Reduction Plans and the GHG Reporting Protocol corporate standard¹ and uses the appropriate Government emission conversion factors for greenhouse gas company reporting².

Scope 1 and Scope 2 emissions have been reported in accordance with SECR requirements, and the required subset of Scope 3 emissions have been reported in accordance with the published reporting standard for Carbon Reduction Plans and the Corporate Value Chain (Scope 3) Standard³.

This Carbon Reduction Plan has been reviewed and signed off by the board of directors (or equivalent management body).

Signed on behalf of Urgent Response:

E. McFarlane

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Date: 27/03/2024

¹ <https://ghgprotocol.org/corporate-standard>

² <https://www.gov.uk/government/collections/government-conversion-factors-for-company-reporting>

³ <https://ghgprotocol.org/standards/scope-3-standard>

